



**JOURNEY 4 IMPACT  
OCTOBER 23-30, 2023  
TERMS AND CONDITIONS**

Journey 4 Impact starts in Israel on **Monday, October 23, 2023** and concludes on **Monday, October 30, 2023**.

**The Journey land package costs (“Package Costs”) are as follows:**

- **\$5,499 USD per person** (based on double occupancy)
- Single supplement: **\$1,600 USD per person** (a surcharge added to the cost per person when travelling alone and approximate based on room category)  
**Price Based On:**
  - Maximum 50 participants
  - Accommodations at the Royal Beach Hotel (five nights); Kedma Hotel (2 nights)

**The Package Costs include:**

- Group airport assistance and transfers (for travel dates only - Air Canada)
- Group portage at hotels and airport (for travel dates only)
- 7 nights' accommodation Oct. 23, 24, 25, 26, 27, 28, 29 only
- Daily buffet breakfasts, 6 lunches, and 6 dinners based on the Journey Itinerary
- Water and snacks on the bus
- All entrance fees, challenges, activities (unless listed as optional), speakers, and site visits (as per itinerary)
- Luxury, air-conditioned bus
- Licensed, expert English-speaking tour guide (on certain days)
- Travel concierge at hotels

**Additional costs (not covered under the Package Costs):**

- Airfare and airport taxes
- Incidental costs
- Travel & medical insurance, including COVID-19 coverage if required
- Pre- and post-trip arrangements and hotels
- Costs related to COVID-19 testing based on travel policies in Canada and in Israel
- Gratuities for guide, driver, or hostesses
- Porterage at the airport on arrival and departure
- Hotel upgrades and single supplement
- One lunch and one dinner

**The Journey land package costs (“Package Costs”) are as follows:**

**Payments:**

Charges will be made in installments as follows:

- \$500 USD per person will be charged as a deposit (non-refundable) upon receipt of your registration
- \$1,000 USD per person 2<sup>nd</sup> installment due on or before March 1, 2023
- 40% of total cost in USD due on or before June 1, 2023
- Remaining balance in USD due on or before August 15, 2023
  - **Payments may be made by US credit card through PayPal (processing fees will apply); USD bank draft; USD money order; USD personal cheque**

**Cancellation Fees:**

All cancellations must be made in writing to [journey4impact@chw.ca](mailto:journey4impact@chw.ca). Cancellation terms will be applied based on the date that the written cancellation is received, per the schedule below:

- Upon receipt of registration deposit is non-refundable but can convert to a donation with a full tax receipt.
- Cancellation fees are subject to processing fees and schedule of partial refunds are as follows:
  - From March 1 to June 1, 2023: \$1,000 USD refunded
  - Prior to July 1, 2023: up to \$1,600 USD is refundable (based on fulfillment of payment schedule). However, a cancellation fee will be applied, or each person cancelled more than 50% of the contracted number. The cancellation fee equal to 30% of the applicable per person package price will be applicable.
  - From July 1 to August 1, 2023: \$4,750 USD is refundable (based on full payment of trip received). However, for each person cancelled in excess of 25% of the remaining number of participants, a cancellation fee equal to 40% of the applicable per person package price is applicable.
  - After August 1, 2023, up to the day of departure: Cancellations for any reason prior to arrival will be subject to a cancellation fee equivalent to 50% of the applicable per person package price.
  - CHW retains the right to post-pone or cancel the entire Journey 4 Impact for any reason and applicable cancellation fees will apply as per schedule above.

**General Notes**

- If you arrive in Israel prior to the Journey 4 Impact officially begins or are extending your stay in Israel beyond the Journey end time, and require arrival & departure arrangements, we will be happy to assist you with these bookings. Additional fees will apply.
- Passports must be valid for at least six months beyond the return date of the Journey.
- Current travel policies require that each participant will have health insurance (including a section covering the Coronavirus disease).

**This application form, the Journey Terms and Conditions (Schedule A), and the Acknowledgment and Assumption of Risks & Release and Indemnity Agreement (Schedule B) constitute an agreement between you and Canadian Hadassah-WIZO.**

Please note that the Government of Canada and the Government of Israel, have from time-to-time imposed travel restrictions to reduce the spread of COVID-19 and it is your responsibility to check whether you are eligible to enter Israel and travel back to Canada.

**Please note the following:**

**Important Note regarding Israeli VAT Tax:** VAT is not included in above prices and is currently not applicable to tourists if they are not Israelis. In this connection, please note the following:

- Should any members of your group be either holders of an Israeli passport or residents of Israel, they are subject by Israeli law to Israeli VAT (Value Added Tax) which is 17%, a tax which is not included in the above prices since non-Israeli tourists are exempt from this tax on key services. If we are informed of the participation of Israeli citizens/residents in advance, we can bill the accordingly from the outset. Otherwise, any Israeli passport holders regardless of where they reside, may be charged the VAT by the hotel reception.
- With respect to tourists, although current regulations continue to exempt them from VAT on key services, this could change at any time, in which case VAT would have to be added by law to the services provided.

## SCHEDULE A: JOURNEY TERMS AND CONDITIONS

### **Booking Your Journey:**

**Conditional Acceptance.** You are conditionally registered for the Journey once we receive your Journey deposit and subject to its receipt by the deposit due date.

**Final Acceptance.** For acceptance on the Journey, you need to submit a signed copy of these Terms, a signed copy of the Risks & Release Agreement, Release & Indemnity Agreement, full and complete payment, and any other information requested.

### **Deposits and Payments**

**Non-Refundable.** Your deposit is non-refundable. All additional payments provided to CHW are refundable as per the schedule below.

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  - CHW retains the right to post-pone or cancel the entire Journey 4 Impact for any reason and applicable cancellation fees will apply as per schedule above.

#### **Traveler Cancellation, Return, and Package Costs**

**Traveler Dismissal.** We reserve the right to remove any traveler from the Journey if our staff believe the traveler is not following our rules (listed below), presents a safety concern or medical risk, is disagreeable

or disrespectful, or otherwise conducts themselves in a manner detrimental to the Journey.

**Dismissal, Cancellation, Late Arrival, Non-Arrival, or Early Withdrawal.** There will be no refund if a traveler cancels, does not attend, arrives late, or leaves the Journey in progress. This includes situations in which the traveler voluntarily withdraws (e.g. illness or personal emergency), is dismissed, has insufficient or incorrect documentation, becomes ill, incurs injury, or for any other reason.

**If a traveler needs to leave the Journey early for any reason whatsoever,** they are responsible for all related costs. These costs may include, but are not limited to evacuation, medical treatment, plane or other transportation, meals and lodging costs, non-refundable airline tickets or change fees, and expenses for staff who may accompany traveler.

**Cancellation or Alteration.** Although our plan is to follow our outlined schedule, sometimes things happen that require us to make changes. As a result, we reserve the right to cancel a Journey experience or alter any aspect of our itinerary dates, activities or location for reasons including but not limited to: the number of confirmed travelers, weather, environment, health hazards, outbreaks of disease or epidemics (inclusive of COVID-19 outbreaks), government regulations, acts of God, disaster, fire, strikes, civil disorder, acts of terrorism, war, acts of civil or military authorities or the public enemy, power surges or failures, or other similar cause or threat thereof beyond our reasonable control (collectively: "Force Majeure").

Should a Force Majeure cause CHW to cancel the Journey, CHW shall be immediately bound to provide you notice. Within 10 days after delivering such notice, CHW must provide all details regarding (i) the basis on which the Force Majeure caused the failure to perform its responsibilities; and (ii) the attempts undertaken to limit the consequences caused by the Force Majeure.

Except in the event of a Force Majeure, if we cancel the Journey before its start, you can either receive a refund of your Journey payments made or accept our offer of alternative and comparable Journey arrangements, if available. If we cancel the Journey due to a Force Majeure, we will not grant any refund.

**Indirect Damages.** In any circumstance, if we alter the Journey or cancel before or during the Journey—regardless of whether we issue any refund—CHW is not responsible for any indirect, consequential, incidental, or other damages or costs incurred by traveler or his/her family (including non-refundable airline tickets or change fees).

#### **Included Elements and Added Costs**

Should you require any additional services beyond the Journey itinerary or travel period itself, all incremental costs shall be paid by you in addition to the Package Costs. Costs not included in the Journey include (but are not limited to) room upgrades, pre-post tour extensions, credit card and transaction fees, insurance, COVID-19 testing, gratuities, flights, special and additional transfers, and any other incidental services not included in the Journey Package Costs. If you require such services which are excluded from the Package Costs, you will be invoiced for the extra and shall pay such costs in full within thirty (30) days of receipt.

#### **Insurance**

**Medical Insurance.** All travelers must purchase travel medical insurance and COVID-19 insurance, personal medical insurance, employment insurance, or credit card insurance does not always cover out-of-country medical issues, emergencies, or related costs. It is your responsibility to review your medical insurance and speak with your insurance representative to determine if you should purchase a supplemental policy (e.g. coverage for in-country emergency medical treatment, stay in a foreign hospital, or an evacuation). Also, be sure that your insurance provider understands your Journey itinerary and any unusual or unique trip details (including, among other things, location(s), challenging activities, proximity to wild animals, extreme sport add-ons).

**Travel Cancellation Insurance.** We strongly recommend you purchase travel cancellation insurance. More than ever, Travel Insurance is a vitally important feature of any planned travel and

safeguards against unexpected developments. Comprehensive travel insurance helps to protect you from many otherwise unavoidable financial implications which could result from cancellations, illness, and/or other causes. In view of the Covid pandemic, it is particularly important to cover as many pandemic related events as is possible including the various travel, financial and medical consequences of sickness and/or quarantine prior to, during or following the planned tour. We very strongly urge you to travel with appropriate and comprehensive travel and medical insurance. For more information about travel insurance, please contact us.

### **Journey Guidelines**

The following guidelines apply to all travelers for the duration of the Journey:

**No drugs.** No traveler may use, consume, or possess any of the following in any form whatsoever: illegal drugs or narcotics, prescription drugs unless prescribed to the individual traveler, cannabis products, vaping products, tobacco products (during a Journey activity or with the Journey group), or any paraphernalia related to the foregoing.

**No violence.** No traveler may engage in physical violence or threats of violence.

**No harassment.** No traveler may engage in harassment (be it sexual, emotional, or other).

**No weapons.** No traveler may carry, possess, or purchase a weapon.

**Respect.** Travelers must treat one another with respect and must adhere to the following:

- Travelers may not discriminate based on gender, race, religion, colour, ethnicity, sexual orientation, age, appearance, disability, or similar protected grounds.
- Travelers must respect accommodation and eating establishment rules.
- Travelers must follow the guidance and instructions of CHW staff.

### **Your Physical, Mental, and Emotional Health**

**Confirm your Health.** We recommend that your doctor confirms that you are physically, mentally, and emotionally healthy before embarking on the Journey. We recommend this because of:

- Mental and emotional stressors may present themselves during the Journey.
- Physical mobility challenges
- The physical stressors that may present themselves during the Journey, including (i) a level of exertion, type of activity or environment that may react negatively with certain health conditions or medications taken (e.g. activities undertaken at altitude, in places with poor air quality, humid or dry climates, extremely cold or hot weather, or other factors); and (ii) some health conditions (e.g. diabetes, asthma, allergies, including a potential anaphylactic reaction, seizure disorder, cardiovascular issues, high blood pressure, or pregnancy) that can deteriorate quickly under certain conditions.

You should consider these issues carefully, and, as you deem appropriate, discuss these or other issues with you doctor, well in advance of the Journey. **You assume full responsibility for selecting the activities that are suitable for you considering your condition and abilities.**

### **Travel Documents**

**Passport.** To travel, you must have a passport that matches (exactly) the name on your ticket and is valid for at least six (6) months after the date your return from your Journey. Some destination countries require travelers to obtain a visa prior to gaining entry; others allow visas to be purchased at the port of entry; and others don't require visas for entry unless travelers are planning to stay for more than 90 days. It's your responsibility to determine specific passport and visa requirements or other immigration or travel requirements, including whether, when, and how you need to gain a visa for destination countries (or counties entered and exited along the way by the travelers), and including COVID-related travel restrictions. Calling the embassies and/or consulates is a good way to do this.

**Copies.** We recommend that you carry copies of all your important documents when travelling (and/or leave copies with someone you trust at home) just in case you misplace the originals along the way. If you lose your passport, this may not solve the problem 100%, but it may help expedite a solution. CHW is not responsible for any costs associated with you losing a passport, visa, or other documents.

**No Refunds.** CHW is not responsible and will not provide refunds if you are turned away because you didn't present a passport or the required visas, or if you are not eligible to enter the destination due to COVID-19 related travel restrictions. Remember—visas can take time to obtain, so please attend to this well in advance of your travel date.

**Photos and Video**

The CHW team will be taking extensive Journey photos, video and invite participants to share content provided on your own social media platforms. By joining the Journey, you grant CHW permission to exhibit, publish, and display Content featuring you across all media, with no time limit, for any reason, including those related to CHW'S initiatives. You agree that CHW may edit the Content as it sees fit and that you won't be paid for your appearance in the "Content".

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

## SCHEDULE B: ACKNOWLEDGMENT AND ASSUMPTION OF RISKS & RELEASE AND INDEMNITY AGREEMENT

### **INTRODUCTION:**

Please read this entire Acknowledgment and Assumption of Risks & Release and Indemnity Agreement (hereafter, "Document") carefully before signing.

In consideration of the services of Canadian Hadassah-WIZO I acknowledge and agree as follows:

### **ACTIVITIES, RISKS, ACKNOWLEDGMENT & ASSUMPTION OF RISKS:**

Participating (whether attending, observing, or actively participating) in CHW experiential, educational, instructional, adventure, and/or recreational activities in a variety of international locations includes risks. Activities (which may be provided or led by CHW staff, contractors, or others) may include, but are not limited to: service and community work; instruction in leadership or facilitation skills; nature walks; hiking; swimming; bicycling; travel by boat, helicopter, train, bus, raft or canoe; wildlife observation, interactive games and other sporting activities; dancing; socializing; stays in lodges, hotels, or other accommodation; use of any equipment, facilities, or premises; transportation via animal or in planes, boats, buses, and/or other vehicles to and from activities or otherwise (collectively referred to in this Document as "Activities"). Activities may be scheduled or unscheduled, supervised, or unsupervised, and include Activities undertaken during traveler's free, independent, and/or personal time. **I acknowledge that the inherent and other risks, hazards, and dangers of the Activities (collectively referred to in this Document as "risks") can cause injury, damage, death, or other loss to me or others. The following describes some, but not all, of the risks.**

So, the Activities carry risks, but also the *type* of trip we offer carries risk as well, and you may interact with the following potential risks:

**Canadian or International Travel.** Travel can involve unique risks, such as political unrest, terrorism, warfare, contact with unusual diseases or bacteria, exposure to contaminated food or water, dangerous road or travel conditions, thievery, abduction, and other risks. Travelers may be subject to laws and legal systems in foreign countries that do not provide the same protections as their home country's legal system. Although CHW considers current geo-political climates in choosing trip locations, CHW personnel are not experts in assessing the likelihood of terrorist activity, political unrest, the need for vaccinations or other issues. Travelers are responsible for conducting their own independent investigation through their own government's websites, the World Health Organization (WHO), or other sources for health and travel advisories and other valuable information.

**Risks present in an outdoor environment.** These risks include travel in high altitude, mountainous, wilderness, or desert terrain both on and off trail, and on land or water. Travelers' travel may be subject to storms, including rain, snow, lightning, or strong winds; extremely hot, humid, or cold weather or water; fast moving rivers or other water bodies, including tides, currents, waves, or whitewater; steep and rugged terrain; falling rocks; falling or fallen timber; mud, snow, or rock slides, including avalanches; stinging, venomous, and/or disease-carrying animals, insects, or microorganisms; poisonous plants; close and unpredictable contact with wild or domestic (including marine) animals and other natural or manmade hazards. Hazards (both on land and above and below water level) may not be marked or visible and weather is always unpredictable.

**Judgment and decision making.** The Traveler, CHW staff member, CHW contractor, or other person may misjudge the Traveler's (or others) capabilities, health or physical condition, or misjudge some aspect of instruction, medical treatment, weather, terrain, water conditions, or water level or route location. This includes the Traveler's judgment in managing her own health issues, including any responsibility for self-medication.

**Personal health and participation.** The Traveler's mental, physical, or emotional condition (including use or abuse of alcohol or any prescription or non-prescription drugs), disclosed or undisclosed, known, or unknown, combined with participation in these Activities includes risks. Although CHW personnel will



review Traveler’s submitted health information, CHW cannot anticipate or eliminate risks or complications posed by Traveler’s mental, physical (including fitness level), or emotional condition.

**Any active or physical activity.** This includes risks that a traveler may overestimate their abilities or fitness; be inattentive; lose control and trip or fall and/or collide with others, the ground, rocks or trees, or encounter other water/terrain/road/trail hazards; not understand the functioning of (or misuse) the equipment; experience unpredictable animal behavior; fail to negotiate steep, uneven, or difficult terrain; not control her speed or experience equipment malfunction.

**Equipment.** The risk that equipment used in an activity may be misused or may break, fail, or malfunction. CHW and/or its contractors may require use of helmets, PFDs, or other safety gear for some Activities. Safety gear may prevent or lessen injuries in some instances; however, use of this gear is not a guarantee of safety and injury can occur even with the use of this gear.

**Service and community development projects.** Risks include those associated with Activities, such as (but not limited to) building, digging, lifting, planting and farming, and clean-up projects. Projects can include the use of tools, equipment (e.g. shovels, hammers, or other tools), and potentially dangerous materials (paints, cleaning agents) that can cause injury resulting from use, misuse, or malfunction.

**Urban environments.** These risks include getting lost; theft; harassment; traffic; aggressive or disease-carrying domestic or feral animals; and unpredictable interactions with other people, none of which can be controlled or anticipated by CHW.

**Cooking and travel.** Food or water is provided by vendors, contractors, accommodations, or public restaurants with risks of contamination or allergic reaction.

**Free time.** Travelers will have free or unsupervised time at various times before, during, and after the start of an Activity, and will not be supervised or watched during sleeping hours.

**Conduct.** The potential that the Traveler, or other travelers or third parties may act carelessly or recklessly.

**These risks may result in travelers** falling partway or falling to the ground or into water, or dirt/rock; being struck by or colliding with or impacting objects, people, animals, or the water bottom; experiencing vehicle/boat collision, capsize, or rollover, weather conditions, or increased exertion; becoming lost or disoriented; suffering gastrointestinal complications or allergic reactions or experiencing other problems. These and other circumstances may cause heat- or cold-related illnesses or conditions (including hypothermia, hyperthermia, cold water immersion, frostbite, or heat exhaustion/stroke), dehydration, hyponatremia, drowning or suffocation, heart or lung complications, broken bones, paralysis or other permanent disability, mental or emotional trauma, concussions, sunburn or other burns, infections, illnesses (including contracting animal/insect borne or contagious diseases), cuts, wounds or other injury, damage, death, or loss.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**RELEASE & INDEMNITY AGREEMENT:**

This Release and Indemnity Agreement contains a surrender of certain legal rights. I agree:

**1) To release and agree not to sue CHW, as well as its affiliates, partners, and companies working on CHW's behalf and each of their officers, directors, employees, agents, representatives, and volunteers (individually and collectively referred to in this Document as "Released Parties")** with respect to any and all claims, liabilities, suits, or expenses (including legal costs and expenses) (hereafter "claim" or "claim/s") for any injury, damage, death, or other loss in any way connected with my enrolment or participation in the Activities. **I agree here to waive all claim/s I may have against the Released Parties, bind any family members nor anyone acting on my will make a claim against the Released Parties as a result of any injury, damage, death, or other loss suffered by me or by a family member.**

**2) To defend and indemnify** ("indemnify" meaning protect by reimbursement or payment) **the Released Parties (CHW, as well as its affiliates, partners, and companies working on CHW's behalf and each of their officers, directors, employees, agents, representatives, and volunteers (individually and collectively referred to in this Document as "Released Parties")** with respect to any and all claim/s brought by or on behalf of me, my participating spouse, or other family member/s, heir/s or estate, a co-traveler, or any other person or entity for any injury, damage, death, or other loss in any way connected with me or participation in the Journey and the Activities. This indemnity agreement also applies to any claims brought by a medical care provider, insurer, or other third party because of medical or other care or services provided to me, including transportation and evacuation costs.

**This Release and Indemnity Agreement includes claim/s of or resulting from the Released Parties' negligence (but not any of their willful or wanton misconduct) and includes claim/s for personal injury or wrongful death (including claim/s related to emergency, medical, drug and/or health issues, response, assessment, or treatment), property damage, loss of consortium, breach of contract, or any other claim.**

**OTHER PROVISIONS:**

I further agree:

- The Province of Ontario and Canadian federal laws applicable therein (without regard to its "conflict of laws" rules) governs this document, any dispute I or a family member has with CHW and all other aspects of my or my family member's relationship with CHW, contractual or otherwise, and agree that any mediation, suit, or other legal proceeding must be filed or entered into only (exclusively) in the City of Toronto. I agree to attempt to settle any dispute (not settled by discussion) through mediation before a mutually acceptable Ontario based mediator.
- This Document is intended to be interpreted and enforced to the fullest extent allowed by law. If any portion of this Document is deemed unlawful or unenforceable, it shall not affect the enforceability of the remaining provisions, and those remaining provisions shall continue in full force and effect.
- The Parties further hereby waive any right to a trial by jury with respect to any lawsuit or judicial proceeding arising or relating this Document.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Email signed documents to: [journey4impact@chw.ca](mailto:journey4impact@chw.ca)